

# Extend Copilot Agents with Upland BA Insight

Unlike basic connectors or plug-ins, Upland BA Insight's Connector technology indexes external enterprise data into Microsoft Copilot and the Semantic Index.

## Better AI outcomes

Enriches Copilot's contextual understanding by integrating diverse knowledge sources, enabling higher-quality AI responses and more accurate execution of agentic tasks.

## Autonomous task execution

Allows Copilot Agents to trigger downstream processes with precise, intent-driven prompts, seamlessly enhancing efficiency.

## Specify user/permissions based actions

Enables concrete agentic actions tailored to specific users, content types, and workflows across your entire enterprise knowledge base.

## Better data means better AI

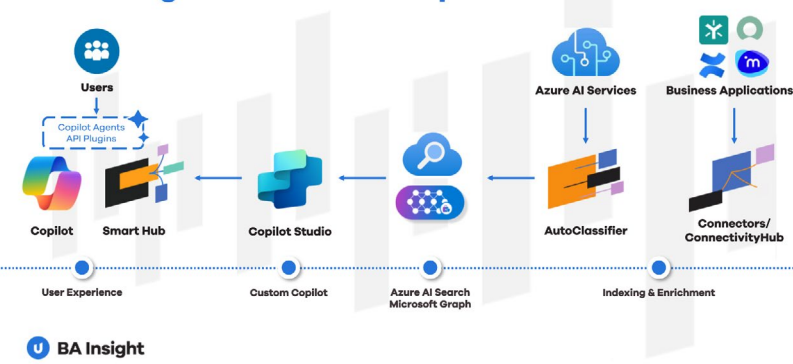
BA Insight prepares and enriches data for more substantial Agent experiences to help reduce hallucinations and improve outputs.

- **Metadata enhancement:** Add layers of contextualized metadata to improve search relevance and the ingestion of AI for downstream Agent execution.
- **Data management:** Standardizes your knowledge across repositories for Copilot Agents, visibility, and management.

## 95+ Connectors and custom integrations

- **Industry-leading connector network:** Instantly extend Copilot Agents into 95+ enterprise repositories, with a framework to build new integrations as needed.
- **Flexible & scalable deployment:** Designed for enterprises requiring tailored AI experiences with scalable infrastructure.

## BA Insight & Microsoft Copilot Studio



BA Insight transforms how enterprises extend Microsoft Copilot and Declarative Agents by directly connecting third-party repositories like Salesforce, Google Drive, iManage, NetDocuments, Confluence, and more into the Microsoft Graph. Our industry-leading Graph Connector technology ensures that Copilot Agents can access rich, contextualized data beyond Microsoft 365 to deliver more intelligent AI-driven workflows while maximizing your AI project investments.

## Power your AI success with BA Insight.

From connecting your data to delivering personalized answers, our platform provides the technology, connectors, and AI tools you need to access, prepare, and deliver knowledge securely and at scale.

### Maintain integrity with your knowledge

Security concerns are a primary hurdle for AI adoption. BA Insight's indexing process retains and respects security at the item level, ensuring sensitive information is highly protected. This also includes retained accessibility controls, so there is no need to be concerned about data or internal knowledge leaking.

### Increase Copilot use and stickiness

By extending Copilot Agents with contextualized data, organizations improve adoption, increase engagement, and maximize the value of their Microsoft Copilot investment.



## Ready to get things done?

Let us show you what BA Insight can do.

[Request a Demo](#)

### Protecting AI investments across the enterprise

**Upland BA Insight's** AI enablement platform allows enterprises to access, prepare, and expose the knowledge needed to power AI projects. BA Insight is AI agnostic; using vector search, data chunking, ML, NLP, and security trimming to index, enrich, and display knowledge from all connected sources to supercharge enterprise AI.

