

## IT Financial Management

# Run IT as a business with transparency, visibility and control

Upland's ComSci is a cloud-based IT Financial Management (ITFM) application that helps organizations manage and communicate the cost, quality, and value of the services they deliver to the enterprise.

By bringing performance and financial management practices to shared services organizations like IT, ComSci drives business alignment, enables IT transparency, and promotes innovation.

## Benefits

ComSci is a fully integrated cloud-based enterprise application consisting of three core modules that consume and process source data details to meet the cost visibility and demand management objectives of customers. ComSci is built on a flexible, robust, and scalable SaaS-based architecture, and each of its core capabilities can be delivered independently or as a total ITFM offering:

- **Unit costing metrics** for benchmarking and/or chargeback
- **Actionable metrics and analytics** for cost reduction opportunities
- **Utilization and capacity metrics** for "What If" analysis and modeling
- **Quantify and understand the TCO** for all IT applications/solutions
- **Configurable dashboards** so each user gains at-a-glance visibility into the information most important to them
- **Delivers cost and consumption information** around the solutions IT delivers to the Business
- **Strengthens partnership** between Business and IT Executives
- **Moves relationship between IT and Business** from "How much are we spending on IT?" to "How can IT help grow the business?"

*"The accuracy of our data is now much greater, primarily because of the enhanced visibility provided within the ComSci solution. This allows each department to analyze its utilization of services and track its intranet budget. Better visibility also enables managers to control demand, which has resulted in reduced overall spend."*

— Denise Vay, Senior IT Manager of Financial Services, PPG Industries

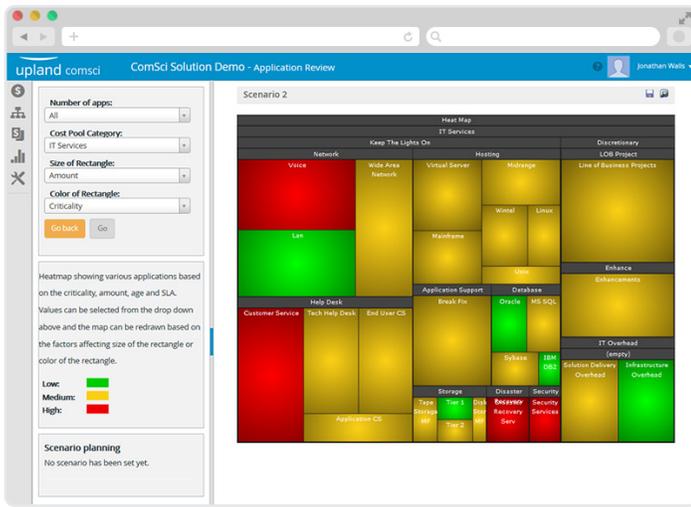


*Upland Software provides Cloud Solutions across the enterprise enabling amazing customer outcomes in:*

- + PROJECT & IT FINANCIAL MANAGEMENT
- + WORKFLOW AUTOMATION
- + DIGITAL ENGAGEMENT

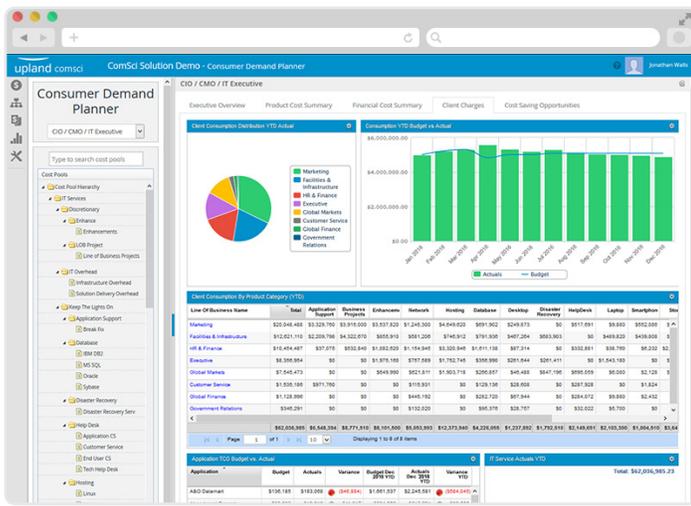
## Holistic Application Management

Personalized holistic application portfolio management dashboards enable repeatable, sustainable analysis for application rationalization based on age, criticality, performance, and cost components — enabling you to understand the true cost of your applications, maximizing value and ultimately reducing costs.



## Consumer Demand Planning

Consumer demand planner personalizes an organization's ability to budget and forecast future IT needs — making your investment planning practice more foreseeable, collaborative, and proactive.

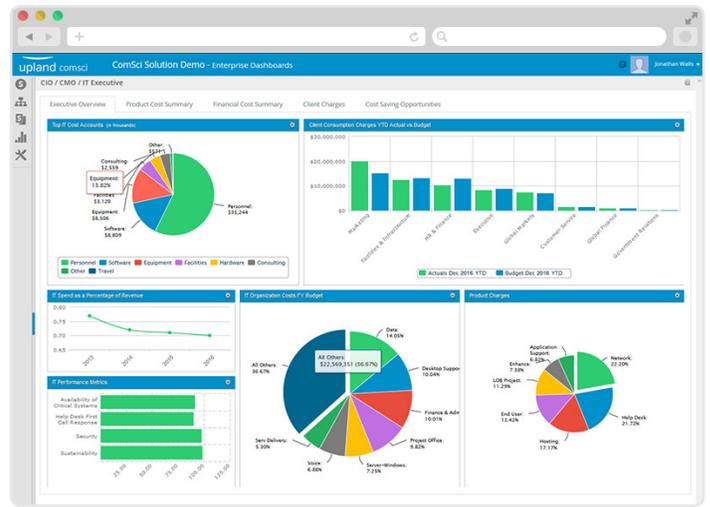


## About Upland Software

Upland Software (Nasdaq: UPLD) is a leading provider of cloud-based Enterprise Work Management software. Our family of applications enables users to manage their projects, professional workforce and IT investments, automate document-intensive business processes and effectively engage with their customers, prospects and community via the web and mobile technologies. With more than 1,600 customers and over 225,000 users around the world, Upland Software solutions help customers run their operations smoothly, adapt to change quickly, and achieve better results every day. Learn more at [uplandsoftware.com](http://uplandsoftware.com).

## IT Executive View

Role-based (CMO, CIO, IT Executive) IT management dashboards provide detailed cost, performance, and benchmark analytics — allowing your executives to see only what matters for their specific strategic needs.



## Bill of IT

Comprehensive Bill of IT services align to each organization's consumers — giving you more actionable data and ensuring your costs are aligned with your organization's profitability objectives.

