

Turn Data into Business Insights with Real-time Predictive Analytics

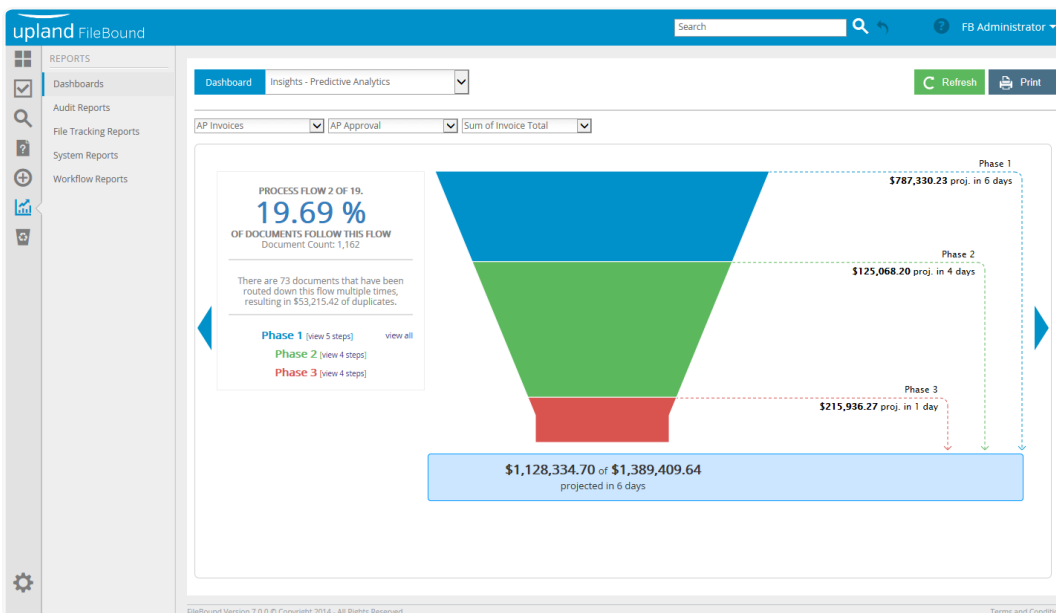
Truly revolutionizing work management takes more than getting control of documents and routing them through a process. Without an understanding of what the data means or where there is opportunity for process improvement, an organization won't get the complete value of a solution they've invested in.

Upland's FileBound Analytics empowers business owners to exploit the full value of the data in their FileBound systems to make more strategic business decisions.

More than reporting or a graphical representation of tabular data, FileBound Analytics provides predictive analysis that translates into meaningful, timely, and actionable business insights for all work processes.

Based on historical data, FileBound Analytics can predict future performance and establish benchmarks. And because it's from FileBound, it doesn't require IT expertise to get to insights such as:

- **Granular information** on not only how many items are in various stages of a workflow, but how soon those items will be processed and how it will impact the business
- **Process benchmarks** calculated from historical performance and comparisons between individual work tasks and the established benchmarks
- **Comparison and analysis** of multiple values, such as vendor payables or financial performance across locations
- **Identifying and mitigating bottlenecks** using escalations or alternative workflows



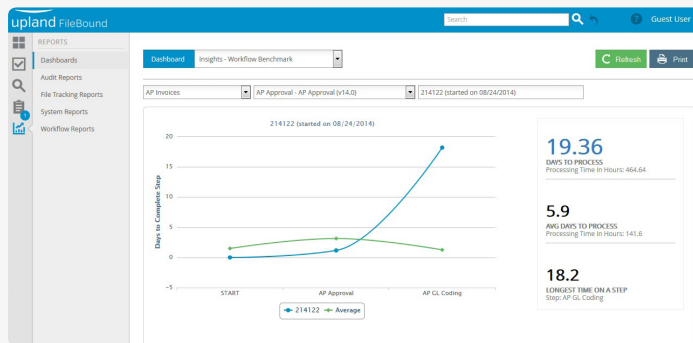
FileBound Analytics provides granular details and predictions about the status and value of items in Workflow based on historical data.

Benefits of FileBound Analytics

- **Empowers** business leaders to track strategic progress as well as tactical tasks
- **Improves** business decision making with insight that is important to the C-suite to meet enterprise goals
- **Predicts** future performance using historical benchmarks to support timely, informed decision making
- **Establishes** real-time benchmarks that can be used to create realistic service level agreements (SLAs), document compliance with SLAs and identify areas for improvement
- **Provides** an overview of the complete demographics and trends of the content contained in stored documents
- **Informs** business leaders of current trends or events that could affect future productivity or competitiveness so steps can be taken to future-proof operations

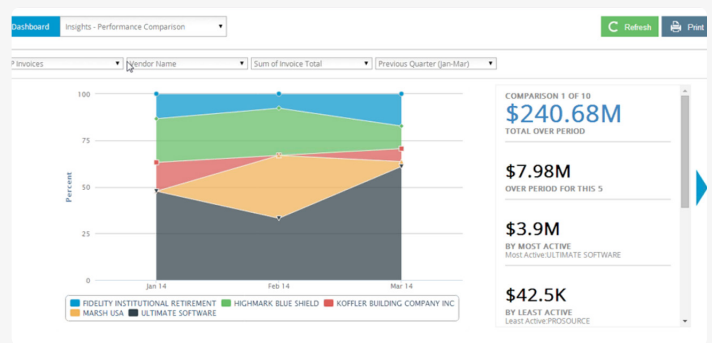
Real-time Productivity

By establishing historical benchmarks, business leaders can see real-time productivity and compare individual items to established norms.



Easy Performance Comparisons

Performance comparisons can be created in seconds and modified on the fly using simple drop-down tools.



Features

- Individualized dashboards can be created quickly to provide management with the data that is most important to them
- Predictive capability improves over time because it's based on historical data in the system
- Included as a standard capability of the FileBound Enterprise Edition
- Requires no special training or database skills
- Simple drop-down options let users change the parameters on the fly

About Upland Software

Upland Software (Nasdaq: UPLD) is an enterprise cloud software company that provides award-winning solutions in Project and IT Management, Workflow Automation and Digital Engagement. Our goal is 100% customer success, achieved through a unified operating platform that delivers the performance, scalability and support that over 2,500 Upland customers worldwide demand every day.