

Hesperia USD Automates English Learner (EL) Enrollment Processes to Enhance Program Compliance and Benefit Students

Process automation enhances the productivity and efficiency of the EL department, improving processing turnaround for student services.

Hesperia's Story

Hesperia Unified School District is a diverse and bustling school district, where nearly 20 percent, of its 23,000-student population benefit from English Learner (EL) services. Processing annual paperwork for these 4,600 students took Hesperia's EL department, staffed with only seven employees, nearly three months to complete each fall - not exactly a quick turnaround time.

Staff members knew they needed a more responsive, intuitive solution that could adapt to departmental needs, standardize data collection, and be quickly adopted to better manage processes and ease the burden of tracking the documentation needed to adhere to state and federal compliance mandates.

Hesperia USD turned to FileBound, and the implementation was a quick, easily adopted process with little training required. **The results? Approval and processing time for Hesperia's 4,600 EL students dropped from 3 months for each file to only 2 weeks - an improvement of nearly 84 percent.** With FileBound, every document in each student's file is now secure, easily located and retrievable, and is organized correctly with little to no effort from staff.

The Benefits of FileBound

- **Faster services for students.** Students receive access to appropriate instructional content and supports much faster (84 percent faster!) due to the reduction in time needed to process student files.
- **Data can be securely accessed from mobile devices,** making onsite school meetings with staff and parents much more informative and efficient.
- **Secure, centralized storage.** Student information is secure, yet easy to locate, and can prepopulate annually, greatly reducing the time students and their families spend submitting new documentation or data.



Hesperia Unified School District was formed in 1987, and currently serves and educates over 23,000 students and are also the largest employer in the high desert region with over 2,500 staff members.

LOCATION: Hesperia, CA

WEBSITE: hesperiausd.org

Results

- **Reduced** processing time for English Learner files by nearly 84%
- **Mobile access** to student files from any device, anytime from anywhere
- **Data is secure,** easily to find, and quick to update as needed

"FileBound's workflows have been so beneficial for us. The convenience of having notifications and alerts so we can easily track each student's progress in the system, not to mention the easy retrieval of archived data and view reports, has been invaluable."

— Kari Cook, Supervisor, English Learner Testing and Monitoring