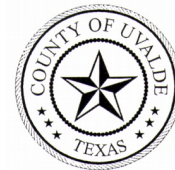


County Government Streamlines Voter Registration Forms and Processes with FileBound

The Uvalde County Elections Office in Texas integrated Upland Software's cloud-based workflow automation and document management solution, FileBound, into their document management processes, using its layered capabilities to increase efficiency, enhance security, and bolster employee productivity.



Business Needs

Retaining accurate voting records is essential to the democratic process and ensuring the validity of elections. To accommodate new voting regulations and ensure the integrity and disaster recovery of voter data, the Uvalde County Elections Office began looking for a solution that would encompass these capabilities, while also streamlining the process of updating voter records.

The Solution

With support from Access Imaging Solutions (AIS), the Uvalde County Elections Office implemented FileBound to improve, and standardize, and digitize their voter documents. This upgrade immediately helped ease the burden of manual processes from existing staff, and greatly decreased the time needed to process new voter packages.

Benefits

- Voter registration packages can be securely accessed by permissioned individuals via the FileBound Cloud and also aids in disaster recovery measures, ensuring all content is available round the clock, and outside of any natural or mad-made disasters.
- To improve public access and automation, new voter applications are now available online for county residents.
- FileBound's scalability allows Uvalde County to expand from simply voter registration packets to other services, such as ballot by mail applications and more.
- Seamless integration with existing applications and systems.
- Saves hours of time spent printing, scanning, and indexing while eliminating the cost of machine use, paper, and toner to print forms.

The Uvalde County Elections office has the responsibility of maintaining all paper and database information for each registered voter in the county. In 2008, Access Imaging Solution (AIS) was hired by the Uvalde Tax Assessor to scan their paper voter registration packages. At this time, the Tax Assessor's office purchased a FileBound Express box to store these documents electronically. With the creation of the new Uvalde County Elections Administration office in 2016, the new Elections Administrator decided to upgrade the in-house FileBound Express box to a cloud-based FileBound Enterprise System.