upland InterFAX

Comparison Matrix

InterFAX vs. Fax Server vs. Fax Machine

Fax Machine	Fax Server	InterFAX
Limited to making one call (inbound/outbound) at any given time	Limited to making calls according to how many lines are connected	No limit on the number of outgoing/incoming faxes at any given time
Requires physical line, hardware (fax machine), ink and paper	Requires physical lines, hardware (fax server)	No equipment required at client side
Requires purchasing a fax machine	Requires purchasing, configuring and maintaining a fax server	No maintenance and no configuration -- registration is done in minutes
	Requires dedicated software (on server & client machines) to send/receive faxes	No software required
No redundancy (if machine breaks down, client loses capability to send/receive faxes)	Limited redundancy (in most cases, if there is a problem, client would not be able to send/receive faxes)	Full redundancy (internal problems in InterFAX do no affect client's ability to send/receive faxes)
To send a fax, the client must physically be at the fax machine with the printed paper	To send a fax, client must be in the network that is connected to the fax server	To send a fax, client can be in any location that he can send an email to the InterFAX system
Client is charged a fee for the line for the ability to send faxes	Client is charged a fee for the lines for the ability to send faxes	Client is only charge for the cost of the faxes sent and nothing more
A fax that is received is printed next to the fax machine for all to see	A fax that is received is stored on the fax server and can be viewed by all administrators of the server	A fax that is received in InterFAX is sent to a specific email address only
Dependent on local environment (power, availability of line, etc.)	Dependent on local environment (power, availability of line, etc.)	Not affected by local environment (faxes will keep on coming regardless of situation at client location)