

# InterFAX + Salesforce

Upland InterFAX's Salesforce integration allows organizations to embed faxing capabilities into their Salesforce experience to access cloud fax communications right from the Salesforce platform.

InterFAX works seamlessly with Salesforce. Simply create an account and transfer any existing fax numbers over. Once that's completed, reach out to your Salesforce representative and start faxing immediately—no service downtime!



## Get reliable cloud fax communications & support.

Setting up the InterFAX account is simple, with purchasing handled outside of Salesforce through the native Upland interface. Users can be provisioned infinitely, with or without a dedicated fax number per user.

At the same time, the sending and receiving volumes are pulled out of a central bank for each organization account. Users can send faxes from all the available interfaces. Our dashboards include the Salesforce fax feature, e-mail, or our convenient web interface.

## Manage workflows with safe, reliable cloud fax.

- Enhance productivity and efficiency in managing tasks.
- Facilitate rapid communication and data transfer by enabling users to transmit cloud-based faxes.
- Streamline faxing processes within the Salesforce interface.
- Automate the routing of incoming faxes to designated network folders.
- Switch from outdated analog hardware and physical fax machines to a secure cloud faxing solution. guard sensitive information during transmission.

# Seamless Cloud Fax Integration

InterFAX's Salesforce integration brings cloud fax capabilities to Salesforce users to help them easily integrate fax activities with other important business workflow processes. Users can send faxes from all available interfaces including the Salesforce fax feature, e-mail, or our convenient web dashboard.

## Safeguard data

Rest easy knowing InterFAX has you covered with secure and compliant faxing. We prioritize data security, employing TLS encryption, user authentication, and "delete upon delivery" features to meet HIPAA, PHIPA, and PCI DSS compliance standards.

## Streamline workflows

Maximize productivity directly from the Salesforce platform. Effortlessly send faxes, confirm delivery, access comprehensive records, utilize Salesforce data fields for enriched reporting, and more.

## Simplify communications

Best of all—everything is available right from your Salesforce dashboard, so you don't have to go hunting and searching for documents.

## Guarantee delivery

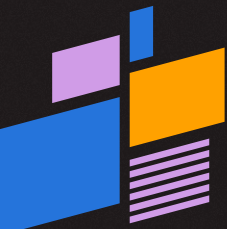
InterFAX confirms communications are delivered to the intended recipient, ensuring the reliability of transmissions. InterFAX will make up to six attempts to send the message in cases of failure.

## Analyze reports

Access enhanced reporting efficiency with metadata integration. Utilize Salesforce data fields as metadata to optimize search and filtering functionalities, elevating analysis capabilities.

## Minimize hardware

Eliminate the need for physical fax machines and maintenance, alleviating the burden on your IT team. Let us manage the intricacies of cloud faxing while you focus on your core operations.



## Ready to get things done?

Let us show you what Upland InterFAX can do.

[Request a Demo](#)

**Upland InterFAX** empowers users to cost-effectively fax at volume to anywhere in the world quickly, reliably, and securely from a web interface with no installations needed. With InterFAX, users can choose their pricing package and customize services to their needs using an integrated faxing developer API.

