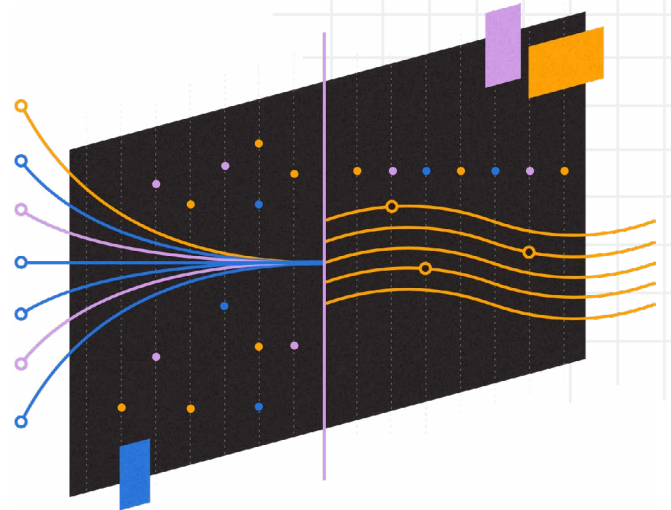


InterFAX+AI

By combining AI-powered data extraction with InterFAX's secure and scalable fax solutions, businesses can enhance document processing, automate workflows, and bridge communication gaps in business operations to achieve greater efficiency, accuracy, and compliance in document workflows.



InterFAX+AI isn't just a fax solution—it's a smart data engine. Whether you're in finance, legal, healthcare, or enterprise operations, it transforms static documents into streamlined, intelligent workflows that save time, reduce errors, and support strategic growth.

InterFAX+AI puts your data to work.



Automate your workflows.

- Automates document reception processing and re-distributes them to users for interaction or other line-of-business applications.
- Create tailored workflows in our intuitive visual designer for a variety of use cases, with no coding experience needed.
- Documents are automatically routed so AI can extract, verify, and send data to recipients or downstream systems.



Automate your fax.

- Empower your team with easy-to-use cloud faxing, intelligent document processing, and routing technology that integrates with your systems.
- Share digital information in real-time to provide better services and mitigate clerical errors.
- Improve productivity by reducing time spent on administrative tasks.
- Eliminate costly mistakes and provide secure access to time-sensitive documents anywhere in the world.

Simplify your document and data work.

InterFAX's user-friendly no-code workflow designer allows you to customize your document journeys with almost no training. Create flows that automatically intercept and route faxes wherever they need to go, pulling out necessary information and associating it with documents to travel with it downstream. Reduce bottlenecks and minimize the time your staff spends keying in data, correcting errors, and searching for information with InterFAX+AI.

How does it work?

This all-in-one solution uses AI to automatically find, process, or extract content through generative AI, Neural Networks, and Large Language Models (LLMs). This new era of AI enables more intelligent decision-making and improved accuracy while remaining compliant with data regulations like HIPAA, PIPEDA, and PHIPA. The key step is Optical Character Recognition (OCR), which allows faxes, forms, or other documents to be converted from a flat image format to a text-searchable version. Once the data is converted to a searchable text format, the possibilities are endless with what you can use AI to do.

Thanks to AI, this solution can recognize and understand forms, handwritten notes, and more. InterFAX+AI interrogates your fax traffic, extracts key information from documents, and puts that data to work. Ultimately, it allows you to create intelligent processes with automation for classification, summarization, and even translation. Most importantly, we're just starting and will continue to grow our AI footprint in InterFAX.

Automatically extract data and ensure accuracy via AI technology.

Forward to existing workflows, applications, repositories, or send via InterFAX to recipients.

Maintain peace of mind knowing that InterFAX+AI is built to protect patient, customer, and organization data, as it never stores or uses this information for training, ensuring full privacy, security, and compliance.



Even the most obscure workflows can be automated, such as:

- Billing processes
- User actions
- Image processing
- Separations
- Surgery scheduling
- Pharmacy scanning
- Lab requests
- Manage referrals
- New patient intake
- Inventory and supply orders
- And more!



Instantly access smarter data

Instantly turn incoming documents—even scanned faxes and handwritten notes—into structured, searchable data. With intelligent OCR and adaptive AI, the system accurately extracts key details like dates, totals, and names, even from inconsistent or semi-structured formats. Pattern and keyword detection add context-aware precision, making messy layouts easy to process.

Classify and distribute seamlessly

Eliminate manual sorting with AI that recognizes document types, such as claims, lab reports, and intake forms, and automatically routes them to the right destination. Keyword-based tagging and intelligent classification streamline intake and reduce delays, enabling faster, more efficient workflows across departments.

Global Reach with human oversight

Break language barriers with automatic translation of incoming documents for consistent global operations. When edge cases arise, optional human-in-the-loop review ensures exceptions are handled carefully, delivering the perfect balance of speed, accuracy, and control.



Gain insights to make quicker decisions

Cut through document volume with instant summaries and deep keyword analysis highlighting what matters most. Speed up indexing, retrieval, and review by bringing key information to the forefront—helping teams act quickly without missing critical details.

Scale accuracy and compliance

Scale document processing with intelligent automation that precisely identifies, separates, and routes files. Signature detection accelerates approvals, and PII detection safeguards sensitive data. Whether in healthcare, finance, or legal, you ensure accuracy, reduce risk, and meet regulatory demands at scale.



Ready to get things done?

Learn how integrated, secure, AI-powered cloud fax can elevate your processes.

[Request a demo](#)

Securely transmit documents and access digital workflows from anywhere.

Upland InterFAX is an enterprise-class cloud fax solution that enables global organizations to send and receive documents and streamline digital workflows with optional AI-data management features. Easily integrate with systems you use daily and utilize our scalable, versatile Developer API for endless customization.

