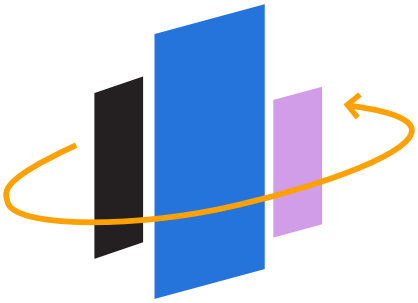
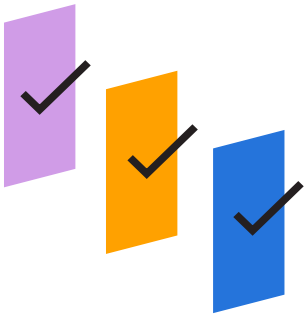
InterFAX

HIPAA-compliant online fax service

Our enterprise-class cloud fax service provides technical, physical, and procedural security measures needed to ensure confidentiality and integrity of faxes sent in the healthcare industry. InterFAX is the most HIPAA-complaint cloudd fax solution.





We're serious about data security.

Upland InterFAX is a leading HIPAA-compliant fax solution for enterprise cloud fax services.

- We provide TLS encryption for all inbound and outbound fax messages.
- User authentication, "delete upon delivery," and other security features are built in.
- Flexible Developer API allows healthcare providers to securely tailor InterFAX to their specific needs and integrate with existing CRM and EMR systems.

We think you should be, too.

Your office handles hundreds—even thousands—of sensitive documents and requests every day. Studies show that ensuring compliance is more critical than ever.

- In 2024 data breaches cost healthcare organizations an average of $9.77 million per incident.
- Hospitals account for 30% of all large data breaches.
- More than 185 million heathcare records were compromised in 2024.

InterFAX

We've made sure to check all the boxes.

Our HIPAA-compliant fax service helps EMR/EHR providers and healthcare organizations of all sizes to send faxes while complying with data privacy standards.

Encryption

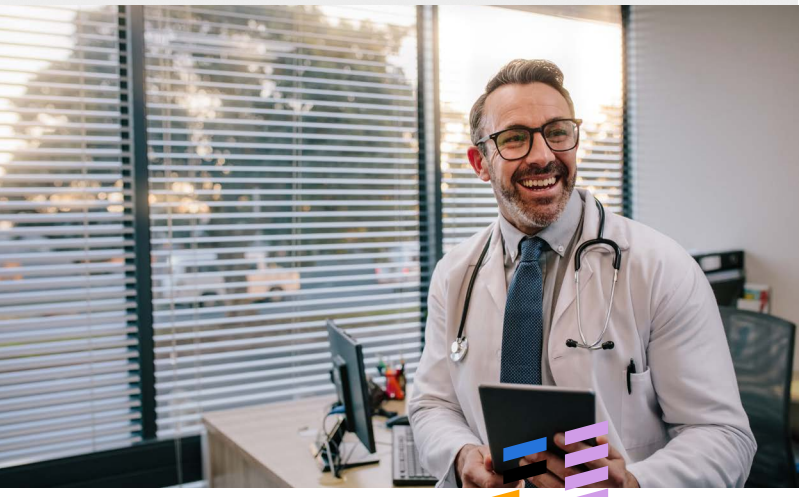
- Faxes are delivered in encrypted formats, so that patient identifying information can be delivered securely.
- Transmit medical information by fax without compromising security.

Automatic fax removal

- Messages containing sensitive content can be automatically deleted from our servers upon delivery.
- Nobody, including InterFAX customer service staff, can view patient-identifying information.

User authentication

- Our system authenticates users and operators of the online fax system with a username and password, enabling you to enforce the appropriate access rights.

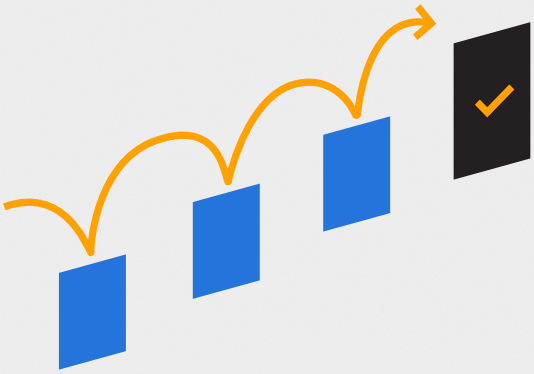


Secure fax servers

- Our servers are housed in secure environments, which can only be accessed by approved personnel.
- We handle the hardware, so you have zero maintenance to worry about.

Audit-readiness

- Our online fax service provides a full audit trail of faxes sent and received through our servers.
- The audit trail can be viewed online and can also be tracked using mail confirmations sent to the sender of a fax.



Complementary products

Pair Upland InterFAX with other Document Workflow products for a secure, automated end-to-end solution.

- **Intelligent Capture**
- **AccuRoute**
- **FileBound**

Upland's expert team will help you define the right strategic approach for your digital transformation needs and ensure our technology aligns with your goals, resources, and processes.

Ready to get things done?

Let us show you what Upland InterFAX can do.

Request a Demo

Upland InterFAX eis an enterprise-class cloud fax solution that enables global organizations to send and receive documents and streamline digital workflows with optional AI-data management features. Easily integrate with systems you use daily and utilize our scalable, versatile Developer API for endless customization.

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