

Upland Intelligent Capture for InterFAX

If you're looking for technology that can effortlessly enhance your digital workflows, it's time to look at Upland Intelligent Capture for InterFAX, Upland Software's combined cloud capture and fax solution.



We help put your data to work by easily capturing documents, images, faxes, and more.



Automate your workflows.

- Save time by automating the reception of documents, processing, and then re-distributes them to users for interaction or other applications like Epic or Cerner for storage.
- Easily create workflows in our intuitive visual designer for a variety of use cases—no coding needed.



Automate your fax.

- Empower your team with secure, easy-to-use capture, fax, and routing technology that integrates with your existing systems.
- Share digital information in real-time to provide better services and mitigate clerical errors.
- Improve productivity by reducing time spent on administrative tasks.
- Eliminate costly mistakes and provide access to time-sensitive documents from anywhere in the world.

Simplify your document and data work.

This user-friendly interactive portal automatically intercepts and routes faxes wherever they need to go, pulling out necessary information like patient name or referring physician and consolidating information into a single hub for automated, review and approval. This minimizes the time your staff spends keying in data, correcting errors, and searching for information.

How does it work?

Thanks to artificial intelligence (AI), this solution can recognize and understand barcodes, forms, hand-written notes, and more. It interrogates your fax traffic and extracts information from documents. Then, it pushes that data through the API back to your application. Any information the automation software is unable to identify gets flagged and sent to a queue for manual review by staff.

This add-on solution uses AI to automatically find and extract content using Optical Character Recognition (OCR), eliminating manual entry and ensuring accuracy while remaining compliant with data regulations like HIPAA, PIPEDA, and PHIPA. OCR allows faxes, forms, or any other documents to be converted from a flat image format to a text-searchable version. Once the data is converted to searchable text format through OCR, it can then be associated as document metadata automatically.

- Securely capture content from any desktop or mobile device to get it into the system
- Automatically extract data, improve images, and ensure data accuracy via AI technology
- Forward to existing workflows, applications, repositories, or send via InterFAX to recipients
- Enable staff to capture documents and images from any device with our user-friendly interface that's accessible from anywhere



Even the most obscure workflows can be automated, such as:

- Billing processes
- User actions
- Image processing
- Separations
- Surgery scheduling
- Pharmacy scanning
- Lab requests
- Manage referrals
- New patient intake
- Inventory and supply orders
- And more!





Zonal OCR

Zonal OCR is software that is designed to read forms and documents automatically. There are varying ways to do this based on the desired approach and viability based on what information is available.

Structured forms

Structured forms are forms that have the desired information in the same place on every document. In this case, users will be able to designate areas of the document to certain values by using a "lasso" like tool.

Dynamic zones

Dynamic zones are a method used in semi-structured forms, such as invoices, that have a general structure but vary from vendor to vendor. Dynamic zones will do lookups based on relation of an indicator field. This technology can be configured to look for values surrounding key indicator fields.




Pattern match

Pattern match is also a semi-structured form method, but, instead of looking for key indicator relations, it looks for exact sequences. Pattern matching can be paired with dynamic zones to increase accuracy.

Confidence indexing on fields

Confidence values are calculations made within the form's engine that give you an insight into how confident the platform is that it classified and extracted the information correctly. There are three intervals; green indicates high confidence, yellow indicates medium level of confidence, and red indicates low level of confidence.

Streamline and analyze your document data with dynamic workflows and centralized dashboards.



Ready to get things done?

Let us show you what the combined power of cloud capture and fax can do.

[Request a demo](#)

Upland InterFAX empowers users to cost-effectively fax at volume to anywhere in the world quickly, reliably, and securely from a web interface with no installations needed. With InterFAX, users can choose their pricing package and customize services to their needs using an integrated faxing developer API.

