

	Online cloud fax	Traditional fax machines	Web-based fax server	On-premises fax systems
Location	Operates via the internet, no physical presence	Physical machine requiring a phone line	Operates on remote servers accessible via the web	Operates locally within the organization's campus
Setup	Minimal hardware setup, managed by provider	Requires in-house hardware setup and upkeep	No physical hardware required, managed by provider	Requires in-house hardware setup and upkeep
Initial investment	May have subscription fees, but cost-effective	Upfront equipment cost, plus ongoing expenses	Lower upfront costs with subscription model	Higher upfront costs for hardware and software
Scalability	Easily scalable, can accommodate growing needs	Limited by machine capacity and phone lines	Easily scalable, can accommodate growing needs	Limited by hardware capacity and resources
Accessibility	Accessible from anywhere with internet	Limited to the machine's location	Accessible from anywhere with internet	Limited to the local network
Security	Relies on cloud security measures	Relies on physical security of machine and office	Robust security protocols complying with governmental oversight	Requires in-house security measures and updates
Integration	Integrates easily with other services, systems, and tools	Limited integration, primarily analog process	Integrates easily with other services, systems, and tools	May require complex integration with other systems
Maintenance	Updates managed by the service provider	No automatic updates, manual maintenance required	Updates managed by the service provider	Updates are managed internally
Reliability	Dependent on stable internet connection	Prone to technical issues and line disruptions	Dependent on service provider's infrastructure	Dependent on internal IT infrastructure
Features	Offers a range of customization features and flexibility	Limited features, standard faxing functionality	Offers a range of customization features and flexibility	May offer customization but with more effort
Disaster recovery	Often includes backup and recovery mechanisms	No built-in disaster recovery mechanisms	Often includes backup and recovery mechanisms	Requires organization's own backup and recovery
Downtime	Minimal downtime for updates and maintenance	Potential downtime for technical issues or repairs	Minimal downtime, maintenance is handled remotely	Potential downtime during maintenance and upgrades
Remote access	Can send/receive faxes internationally	International transmission might require adjustments	Can send/receive faxes internationally	Limited to the organization's physical location
Environmental impact	Reduces paper and ink cartridge waste	Contributes to paper waste and consumes energy	Environmentally friendly, reduces waste	Consumes on-site resources and energy

 **Upland InterFAX** empowers users to cost-effectively fax at volume to anywhere in the world quickly, reliably, and securely from a web interface with no installations needed. With InterFAX, users can choose their pricing package and customize services to their needs using an integrated faxing developer API.



Ready to learn more?

We'd love to talk about your right-now challenges and share our insights on how to conquer them.

Let's get to work