

Meeting European data residency requirements

We understand that security and privacy are of the highest priority, which is why we provide critical in-country data storage for customers residing in the European Union.

Cloud computing—and the location of data—has become a top priority for the European Union in recent years. But there is no single principal data protection legislation in Europe. Instead, there are hundreds of laws at both the federal and state level to protect the personal data of EU residents.

While various data protection directives support digital transformation initiatives overall, they also pose data storage challenges for both companies purchasing cloud-based services as well third-party cloud service providers. Especially as more stringent mandates are drafted each year.

What is data residency?

Data residency refers to where an organization—government body or business—specifies that their data be stored in a geographical location of their choice, usually for regulatory or policy reasons.

It's also important to note that content created in the EU and stored in a EU data center is governed by the General Data Protection Regulation (GDPR).

Given that the EU has many different privacy laws at both the federal and state levels, data residency may be a requirement if you are considering cloud-based applications and infrastructure. That's why you need to be confident your data is protected by choosing a technology partner who understands that security and privacy are of the highest priority.



Top considerations for companies adopting digital transformation technologies

- Data residency
- Privacy
- Data security
- Data breach remediation and contingency plans
- Data retention requirements
- Compliance with data privacy laws
- Sensitivity of data—e.g. healthcare-specific or personally identifiable information (PII), credit card information, and more



Upland prides itself on its ability to adhere to rigorous global privacy and security requirements to ensure the growth of its customers.

Upland, a leader in cloud-based digital transformation products, and InterFAX, its cloud-based fax solution, have a long history of supporting regulatory requirements, data security, and data residency in the countries in which we operate.

InterFAX currently operates out of an AWS-based data center in the European Union to provide critical in-country data storage for customers in the EU. We have also partnered with EU-based carriers to provide both a point-of-presence and phone lines.

Our approach to data security is fundamental and is the basis for providing a superior enterprise-grade cloud experience. Providing customers with innovative, secure solutions is inherent in our corporate culture and acts as a key differentiator in our products.

Upland is committed to the confidentiality, integrity, and availability of our European customers' critical data. We know how vital these components are for business operations, especially as customers look to accelerate their digital transformation efforts with our cloud-based fax solution.



Ready to get things done?

Let us show you what InterFAX can do.

[Request a Demo](#)

Upland InterFAX is an enterprise-class cloud fax solution that enables global organizations to send and receive documents and streamline digital workflows with optional AI-data management features. Easily integrate with systems you use daily and utilize our scalable, versatile Developer API for endless customization.

