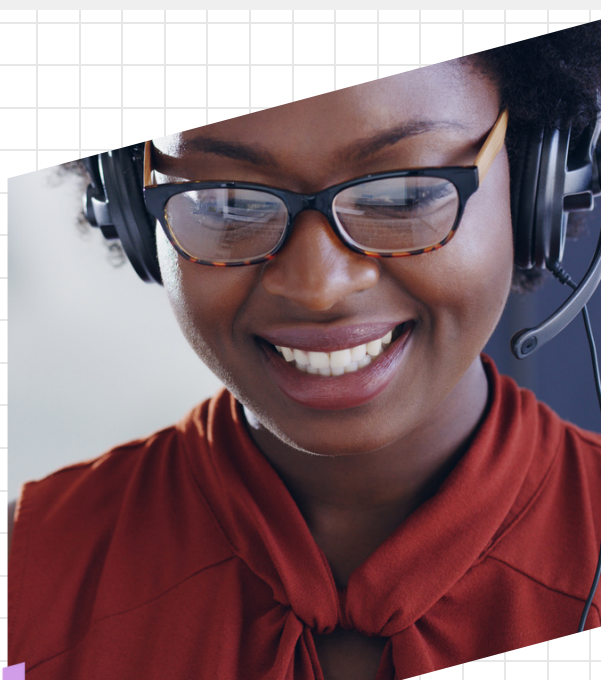


Billing Software company improves customer service & internal support through knowledge



The billing software company adopted the KCS methodology to ensure their knowledge was kept up-to-date

First 2 weeks

80%

adoption of RightAnswers

75%

search-to-view ratio in the first month

SharePoint

RightAnswers integrates with the software company's SharePoint implementation

RightAnswers Knowledge Explorer (RAKE)

conducts federated search on all networks and drives

Why RightAnswers?



Handles both customer support and internal documentation



The first software vendor to be KCS v6 verified



Integrates with existing Wendia and SharePoint investments

U RightAnswers

Get signed up for your free evaluation

Get started

Upland helps global businesses accelerate digital transformation with a powerful cloud software library that provides choice, flexibility, and value. Our growing library of products delivers the "last mile" plug-in processes, reporting, and job specific workflows that major cloud platforms and homegrown systems don't provide. We focus on specific business challenges and support every corner of the organization, operating at scale and delivering quick time to value for our 1,700+ enterprise customers.

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