

# Ultriva Supplier Quality Management System (S-QMS)

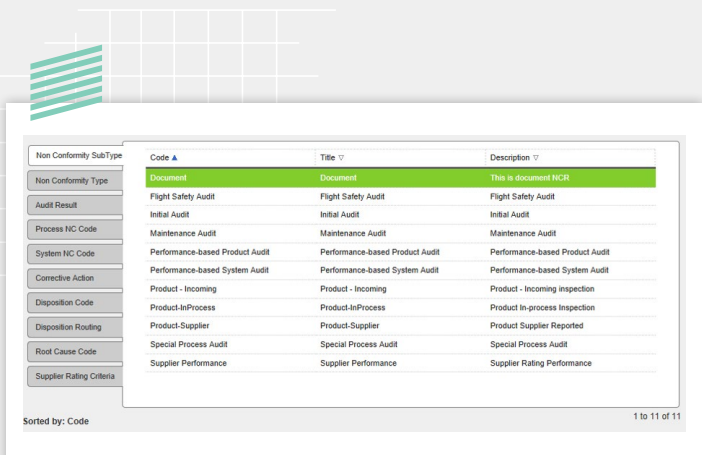
## Highly configurable, cloud-based nonconformity, corrective action & preventative action management system

Upland Ultriva's Supplier Quality Management System (S-QMS) module is a comprehensive Nonconformity, Corrective Action & Preventative Action (NC/CAPA) solution designed specifically to meet the rigorous quality standards of manufacturing firms operating in highly regulated environments. Tightly integrated with Ultriva's Collaborative Supply Portal (CSP), S-QMS tracks all types of nonconformities from inception to final resolution.

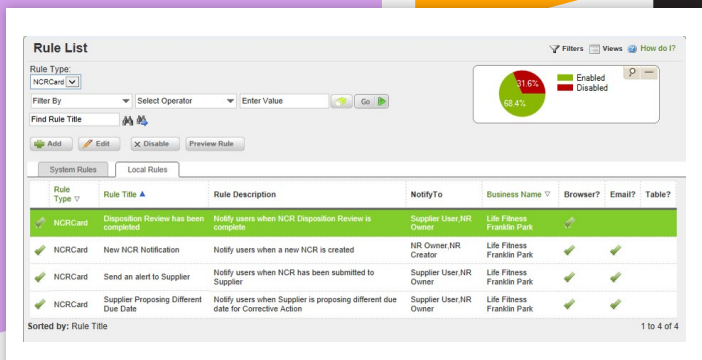
**All-inclusive module includes: supplier on-boarding, approved supplier list, comprehensive NC/CAPA management, reporting & supplier scorecard**

Ultriva S-QMS enables a nonconformity (NC) to be identified at any point so it may be resolved in a workflow-controlled process, whether the NC is identified at the supplier, during an inspection or audit, on the production floor, or at the customer.

NCs are quickly categorized so corrective actions can be initiated, affected lots can be quarantined, timelines for resolution can be set, and exception alerts can be generated. Operating as a SaaS solution, all concerned parties can conveniently collaborate in real-time. The metrics computed from quality infractions are then automatically fed into a supplier rating in combination with delivery, fill rate and other KPIs. These ratings are then used to evaluate suppliers on a regular basis.



Non Conformity SubType	Code A	Title	Description
Document	Document	Document	This is document NCR
Flight Safety Audit	Flight Safety Audit	Flight Safety Audit	Flight Safety Audit
Initial Audit	Initial Audit	Initial Audit	Initial Audit
Maintenance Audit	Maintenance Audit	Maintenance Audit	Maintenance Audit
Performance-based Product Audit	Performance-based Product Audit	Performance-based Product Audit	Performance-based Product Audit
Performance-based System Audit	Performance-based System Audit	Performance-based System Audit	Performance-based System Audit
Product - Incoming	Product - Incoming	Product - Incoming	Product - Incoming Inspection
Product-InProcess	Product-InProcess	Product-InProcess	Product In-process Inspection
Product-Supplier	Product-Supplier	Product-Supplier	Product Supplier Reported
Special Process Audit	Special Process Audit	Special Process Audit	Special Process Audit
Supplier Performance	Supplier Performance	Supplier Performance	Supplier Rating Performance



**Rule List**

Rule Type: NCRCard

Filter By: Select Operator Enter Value Go

Find Rule Title

System Rules Local Rules

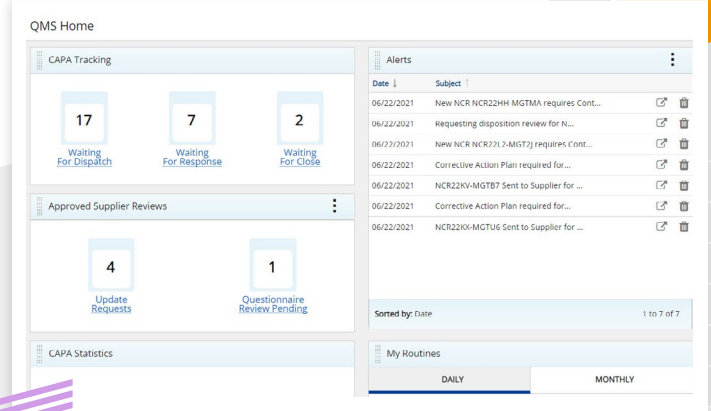
Rule Type	Rule Title	Rule Description	Notify To	Business Name	Browser?	Email?	Table?
NCRCard	Disposition Review has been completed	Notify users when NCR Disposition Review is complete	Supplier User, NR Owner	Life Fitness Franklin Park			
NCRCard	New NCR Notification	Notify users when a new NCR is created	NR Owner, NR Creator	Life Fitness Franklin Park			
NCRCard	Send an alert to Supplier	Notify users when NCR has been submitted to Supplier	Supplier User, NR Owner	Life Fitness Franklin Park			
NCRCard	Supplier Proposing Different Due Date	Notify users when Supplier is proposing different due date for Corrective Action	Supplier User, NR Owner	Life Fitness Franklin Park			

### Benefits of S-QMS

- Fully integrated with Ultriva's Collaborative Supply Portal
- Closed-loop S-QMS workflows with associated business rules and alerts
- Complete tracking, traceability, resolution and reporting on all types of NCs
- Real-time collaboration and execution between customers and suppliers on all NC/CAPA actions
- Cloud-secured history of all NC/CAPA history in an electronic format for regulatory compliance
- Easily customizable supplier quality ratings and dashboard displays

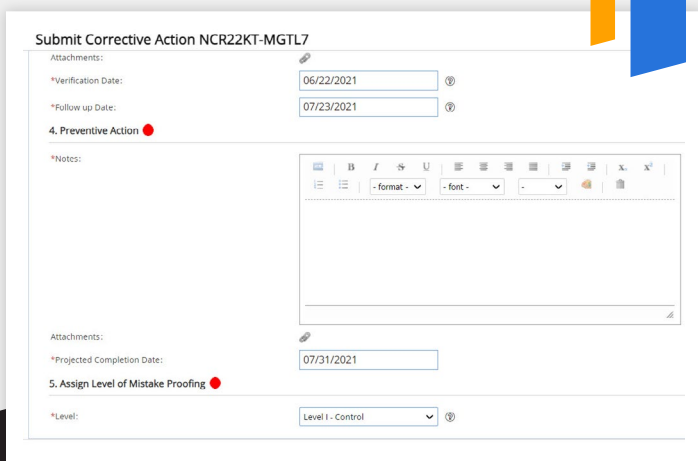
## Ultriva Supplier Quality Management System module

The home page of the Ultriva S-QMS module displays a dashboard view showing the status of all nonconformity reports (NCR), automated alerts based on assigned business rule(s), and supplier NCR statistics, as well as provides quick navigation to standard operating procedures (SOP) and related quality documentation.



## NCR Tracking

Real-time NCR tracking with drill-in capability provides the user with intuitive information including the number of NCRs created but not yet sent to the supplier (Waiting for Dispatch), the number of NCRs submitted to the supplier with a response past due (Past Due), the number of NCR responses due today (Due Today), and the number of NCRs ready to close or in final disposition (Ready to Close). Suppliers receive real-time updates related to NCR status, and can acknowledge NCR receipt, accept, or propose a new due date for corrective action with a simple click.



## NCR Plan Detail

Real-time collaboration and execution between customer and supplier regarding 'NCR Plan Detail' can include items like the root cause, root cause corrective action plan, root cause verification plan (with verification and follow-up dates), preventative action plan (with project date), and assigned level of mistake proofing. The plan detail also allows for the ability to attach drawings, pictures, or capture notes to complete a history and audit trail.

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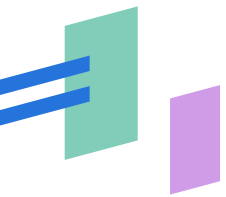
 BD

TRANE  
TECHNOLOGIES

 Georgia-Pacific

## Included for licensed Ultriva users

Upland Ultriva integrates with different MRP and ERP systems from legacy green-screen applications to the latest from Oracle, SAP, Infor, Microsoft Dynamics, and others.



## Ready to get things done?

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[Request a Demo](#)

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