



# Upland Cimpl University – Cimpl MACD

## Course Overview

This course teaches you how to manage your instance of Cimpl on a daily basis. You will learn everything about managing your inventory, workorders, actions as well as how to process & resolve discrepancies, disputes and configuring your catalogues.

### Course Objectives:

By the end of this course, participants will be able to:

- Work in the inventory by updating it and processing workorders
- Create Quotations
- MACD Dashboard
- ROI Dashboard
- Configuring providers, catalogues, service types, plans and options
- Addressing discrepancies
- Processing disputes

### Course Logistics:

- New participants are enrolled each Monday
- Course access is available 24x7 for four weeks
- Includes approximately 2 hours of course material
- Get questions answered by the Cimpl training team

### Pricing:

- 875\$ CAD
- Course registration is non-refundable

### Registration:

[Register Here](#)